

**Letter of guarantee for Product Categories: Rigeneracons medical device and
Rigenera machine N4SA**

Via Pinerolo, 101,
10060 Candiolo (TO)

Dear Customer,

This letter is to inform you about the warranty terms and conditions of Human Brain Wave (HBW) Srl product categories Rigeneracons medical device and Rigenera machine N4SA

HBW Srl, with registered office in Corso Galileo Ferraris 63, 10128 Turin (Italy) and operative site in via Pinerolo 101, 10060 Candiolo, Turin (Italy), warrants that the product categories listed above will be free of defects in material and workmanship when properly transported, serviced and used per the period specified in the following table:

Warranty Period	
Rigeneracons medical device	5-Year Shelf-Life from sterilization
Rigenera Machine N4SA	2-Year Warranty from the manufacturing date (DIRECTIVE 1999/44/EC)

Subject to the terms and conditions listed below, HBW will repair, provide a replacement part or product, or refund the original purchase price for defective products during the warranty period. The decision to resolve warranty defects by repair, replacement, or refund will be made at HBW's sole discretion.

THE FOLLOWING CONDITIONS ARE NOT COVERED BY THIS WARRANTY:

1. Servicing by unauthorized persons
2. Connection to incorrect power sources
3. Faults or damage caused by misuse, improper maintenance, altering, tampering, or careless operation or handling of the products that are not in accordance with HBW instructions or specifications or if it is used for other than the intended purpose or with unauthorized accessories
4. Normal wear and tear due to the normal aging of the product, including parts that are expected to deteriorate over time.
5. Use for anything other than indicated in the user manual

HBW's limited warranty covers only manufacturing defects or those defects that arise from normal use of the products according to Manufacturer's specification.

Place of issue: Turin, 30 June 2021

Signature: Francesca Perrone (Quality Manager)

